



Privacy and Data Use Policy

Policy and Governance Committee Recommendation
to Board: 7/15/2025

Approved by Board of Directors: 7/22/2025

Data Sharing Policy

GiveNKind is committed to protecting your privacy. This policy generally explains how we collect, use, share, and protect your personal information.

What We Collect

We may collect:

- Contact Information: Name, address, email, phone number
- Donation/Volunteer Information: Donation history, volunteer activity, nonprofit affiliations
- Order/Service Information: Information related to orders placed, appointments scheduled, and deliveries arranged

How We Use Your Data

We may use your information to:

- Fulfill orders, confirm appointments, send delivery notifications, and provide general customer care
- Communicate about GiveNKind's programs, events, and impact
- Request and process donations and issue receipts
- Coordinate volunteer and nonprofit partnerships

GiveNKind

1000 Asbury Drive, Suite 5, Buffalo Grove, IL 60089 | 847-802-8977 | www.givenkind.org

- Comply with legal obligations

When We Share Your Data

We do not sell or rent your data. We may share data:

- With trusted service providers who assist us in operations (e.g., payment processors, shipping partners), only for purposes such as fulfilling orders, deliveries, communications, collecting donations, event management, or technical support
- As required by law

Your Choices

- Opt out of marketing emails/SMS at any time
- Request access, correction, or deletion of your data

Security

We take reasonable measures to protect your information against unauthorized access, disclosure, or loss.

Messaging Terms and Conditions

By providing your contact details to GiveNKind, you agree to receive messages under these terms:

- We may send email or SMS communications related to:
 - Order status and delivery updates
 - Appointment confirmations
 - Volunteer activities
 - Special events, fundraising, and programs
- Message frequency may vary. Standard rates apply.
- You can opt out of SMS by replying STOP; opt out of email via unsubscribe links.

- We will not sell your contact information or use it for unsolicited communications.

Website Terms and Conditions

By using GiveNKind.org, you agree to these terms:

General Use

- You must use this site in compliance with U.S. and Illinois law.
- GiveNKind.org content is provided “as is” without warranties.

Intellectual Property

- All content is owned by or licensed to GiveNKind. No content may be reused or republished without written permission.

Limitation of Liability

- GiveNKind is not liable for any loss or damage arising from the use of this site, including indirect or consequential loss.
- Nothing in these terms limits liability for death or personal injury caused by negligence.

Links

- Links from GiveNKind.org are provided for convenience. We are not responsible for external content or privacy practices.
- You may not link to GiveNKind.org without prior written consent.

Availability

- We do not guarantee uninterrupted or error-free operation of the site.
- Services are intended for U.S. users unless stated otherwise.

Termination

- We may terminate or restrict access at any time without notice.
- No refunds are provided for website termination.

Force Majeure

Neither party is liable for failure to perform obligations due to events beyond control (e.g., natural disasters, war, terrorism).

Governing Law

These terms are governed by Illinois and U.S. law. Disputes will be resolved in Illinois courts.

Policy Changes

GiveNKind may update these policies. Continued use of the site and our services constitutes your acceptance of changes. Significant updates will be announced on our site or by direct notification.

Contact Us

GiveNKind
1000 Asbury Drive, Suite 5
Buffalo Grove, IL 60089
contact@givenkind.org
847.802.8977